



SAMPLE INTERVIEW QUESTIONS

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From Workers Comp Claimant to Valued Employee

1. What is the financial impact for employers if they do not implement return to work programs?
2. Your book focuses on getting injured employees back to work, what happens if the employee does not cooperate or refuses to show up for work?
3. Think of the cases you handled as an adjuster or consultant, what case impacted your decision to write the book?
4. How do you think your experience as an adjuster prepares you to help employers manage injuries?
5. Have you had second thoughts about bringing an injured employee back to work? Did you later offer the employee a settlement?
6. As the economy tightens and companies lay off employees, what happens if they have to lay off someone who is on light duty?
7. United Parcel Services (UPS) is battling a huge return to work class action lawsuit, how can other employers avoid this type of litigation? What impact do you think this case will have on return to work programs?
8. When injured employees manipulate the workers' comp system and refuse to come back to work, should the employer offer them a settlement?
9. How does litigation impact the return to work process? What happens if the employee uses litigation to intimidate their employer?
10. Based on the workers' compensation rate structure, is there an incentive to get injured employees back to work? Is there adequate support within the insurance industry to help employers navigate the return to work process?

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